



To:  
**Councillor David Hopkins,  
Cabinet Member for Corporate  
Services and Performance**

*Please ask for:  
Gofynnwch  
am:*

Scrutiny

*Direct Line:  
Llinell  
Uniongyrochol:*

01792 636292

*e-Mail  
e-Bost:*

scrutiny@swansea.gov.uk

BY EMAIL

*Date  
Dyddiad:*

1 February 2024

Summary: This is a letter from the Service Improvement, Regeneration and Finance Scrutiny Performance Panel to the Cabinet Member for Corporate Services and Performance concerning the meeting held on 16 January 2024 and the Q2 Performance Monitoring Report 2023/24. This letter does not require a response.

Dear Councillor Hopkins,

On the 16 January, the Service Improvement, Regeneration and Finance Scrutiny Performance Panel met to discuss the Q2 Performance Monitoring Report 2023/24. The Panel are grateful to Richard Rowlands for attending to discuss and answer questions.

The officer took us through the new lay out of the report and explained how it links to the key priorities of the corporate plan, brings in qualitative and quantitative information and better describes the progress on meeting well-being objectives. We felt the new layout was clearer whilst giving a lot of information in a constructive way.

We had some queries regarding the Social Services performance indicators and are aware there have been some data entry issues on WCCIS. We will raise these separately with the relevant department.

### **Your Response**

We are interested in any thoughts you may have on the contents of this letter but in this instance, we require no formal written response.

Yours sincerely,

**Councillor Chris Holley**

**OVERVIEW & SCRUTINY / TROSOLWG A CHRAFFU**

**SWANSEA COUNCIL / CYNGOR ABERTAWE**

**GUILDHALL, SWANSEA, SA1 4PE / NEUADD Y DDINAS, ABERTAWE, SA1 4PE**

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To receive this information in alternative format, or in Welsh please contact the above

Convener, Service Improvement, Regeneration and Finance Scrutiny Performance Panel

✉ [cllr.chris.holley@swansea.gov.uk](mailto:cllr.chris.holley@swansea.gov.uk)